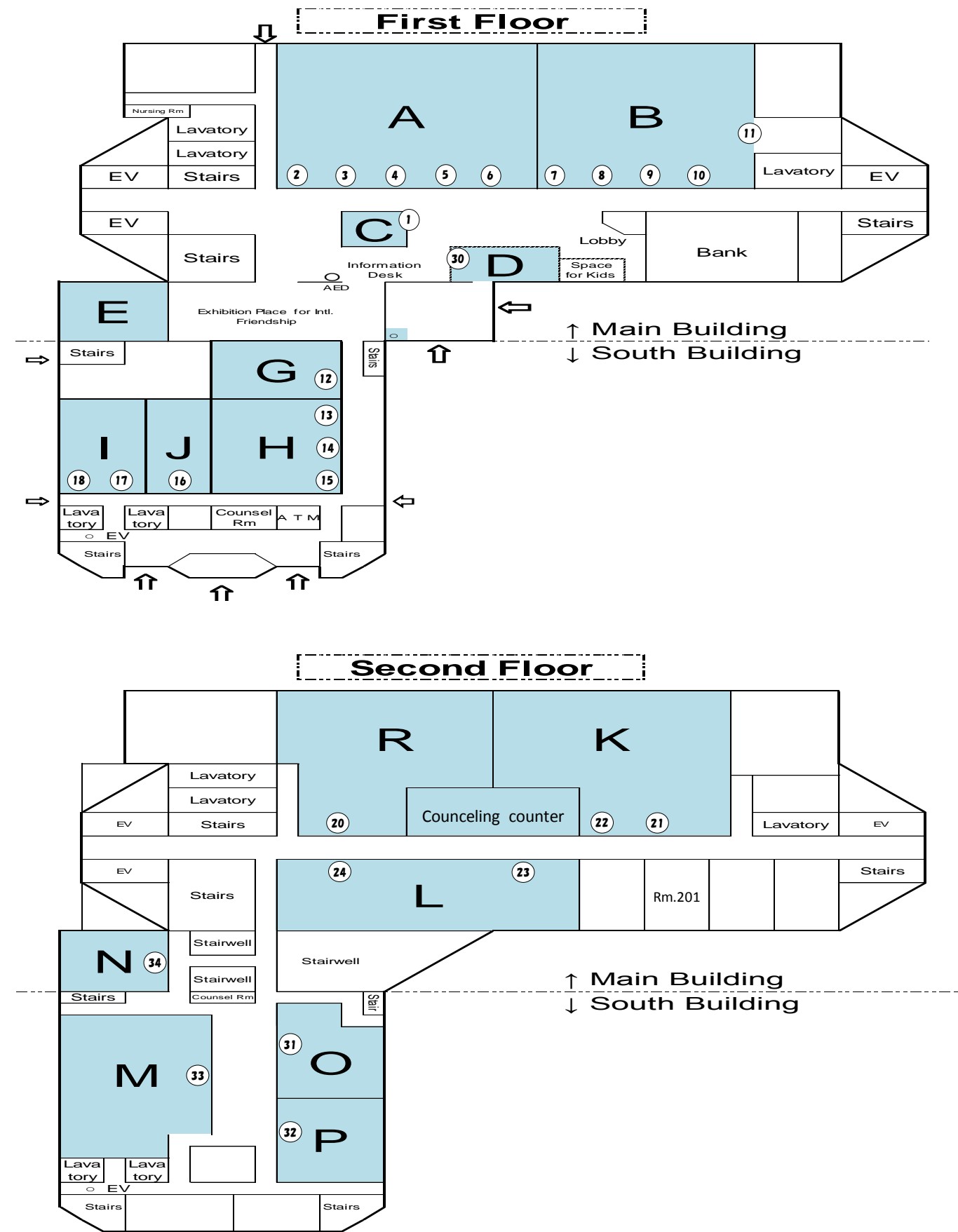


Division guide

Division	Counter Sign	Division specialization (業務内容)	Floor	Counter No.	Applicable (該当)	Done (済)
Notification・Certificate						
Resident Registration (住民課)	証明コーナー	Application for copy of residence record (Juminhyo), full (partial) copy of family register, seal registration certificate, individual tax certificate [income/taxation certificate of individual residence tax (excluding undeclared income), evaluation/taxation certificate of fixed property tax, tax payment certificate (excluding corporate residence tax and unpaid tax)], temporary driving permission	C	1		
	戸籍届	Registration of birth, death, marriage, divorce, adoption, etc.	A	2		
	外国人コーナー	Notification of move-in/out, address change, application for special permanent resident certificate		3		
	住民異動届・印鑑登録	Notification of move-in/out, address/household change, Seal (Inkan) registration/deregistration/change		3・4		
	マイナンバー住所変更	Issuance of Individual Number (My Number) card, change address registered on Individual Number (My Number) card, etc.		4		
	マイナンバーカード交付			5		
お渡し	Delivery of certificates such as a copy of residence record/family register, seal registration certificate, etc.		6			
Health Insurance						
Health Insurance & Pension (保険年金課)	国民健康保険 保険給付	Application for medical expenses, limit coverage option of medical expense, lump-sum birth/funeral allowance, issue of elderly recipient certificate	B	7		
	後期高齢者医療	Medical insurance for those aged 75+ or 65+ with specified needs		8		
	国民健康保険 資格・保険料	Application for/withdrawal from the National Health Insurance, imposition of insurance premium, issue of NHI certificate		9		
	国民健康保険 保険料収納	Consultation on premium payment (NHI, Medical care system for elderly in the latter stage of life), premium refund		10		
Pension						
	国民年金	Application for national pension plans, information on pension	B	11		
Welfare						
Health & Welfare Policy (保健福祉政策課)	地域福祉・援護	Assistance for surviving family members, health & welfare	G	12		
Welfare for People with disabilities (障害福祉課)	障害者医療費助成・手帳・手当・補装具など	Medical benefits/welfare for people with special needs, certification, financial assistance, special child rearing allowance, medical equipment	H	13		
	障害福祉サービス	Welfare services for people with special needs		14		
Elderly Welfare (高齢福祉課)	高齢者福祉	Life purpose measures for the elderly, senior citizen's celebratory money/gifts, issuance of a free pass for Tokushima City Bus service, issues related to structuring community-based integrated care system, etc.	J	16		
Nursing Insurance (介護保険課)	介護相談・給付	Consultation on use of nursing care service, insured long-term care service plans, designation of community-based service offices	I	17		
	認定・資格・保険料	Assessment of nursing care need, insurance premium, etc.		18		
Social Welfare I (生活福祉第一課)	生活保護相談	Public assistance, medical care voucher, provision of public assistance benefit	M	33		
Social Welfare II (生活福祉第二課)				N	34	
Mothers&Children						
Counter for Mothers&Children (母子・乳幼児コーナー)	母子健康手帳、妊婦・乳児健康診査、予防接種、子ども医療、児童手当	Maternal & child health handbook, medical checkups for mothers and children, vaccination (only at the time of move-in to Tokushima City), child allowance, coupon for supporting child-care at home, medical care benefits for children	D	30		
Customer Service						
Community Life (市民生活課)		Residence sign, security lighting, road safety, measures against illegally parked bicycles	E			
Customer Service Consultation (さわやか窓口相談室)		General consultation for citizens	E			
Tax						
Property Tax (資産税課)	固定資産税・税証明	Tax certificates (property tax, income tax, taxation certificate, tax payment certificate, assessment certificate), browsing of official records concerned with properties, property tax (lands, houses, depreciable assets)	R	20		
Residence Tax (市民税課)	軽自動車税・法人市民税	Light vehicle tax, municipal tax for corporations	K	21		
	個人市民税	Residence tax for individuals, Information on tax returns		22		
Tax Collection (納税課)	市税の払戻し・口座振替	Residence tax payment by bank transfer, refund of over-paid residence tax	L	23		
	納税・納税相談	Information on tax payments, receipt/collection of taxes including residence tax		24		
Child-raising						
Child raising Support (子育て支援課)	児童・母子・父子 (手当・医療・相談)	After-school programs (Gakudo hoiku), child centers (Jido-kan), managing playgrounds for children, child allowance, child support allowance, medical care benefits for children, coupon for supporting child-care at home, counseling on child raising, counseling for single parent families	O	31		
Childcare Facilities (子ども施設課)	保育所等入所・利用者支援	Municipal nursery schools, management on municipal centers for early childhood education and care, assessment on necessity of education/care, decision on necessity of enrolment, support for facility users, guidance for care content, care for disabled children, care for infants	P	32		

Tokushima City Hall Floor Map



There is also a back side ⇒

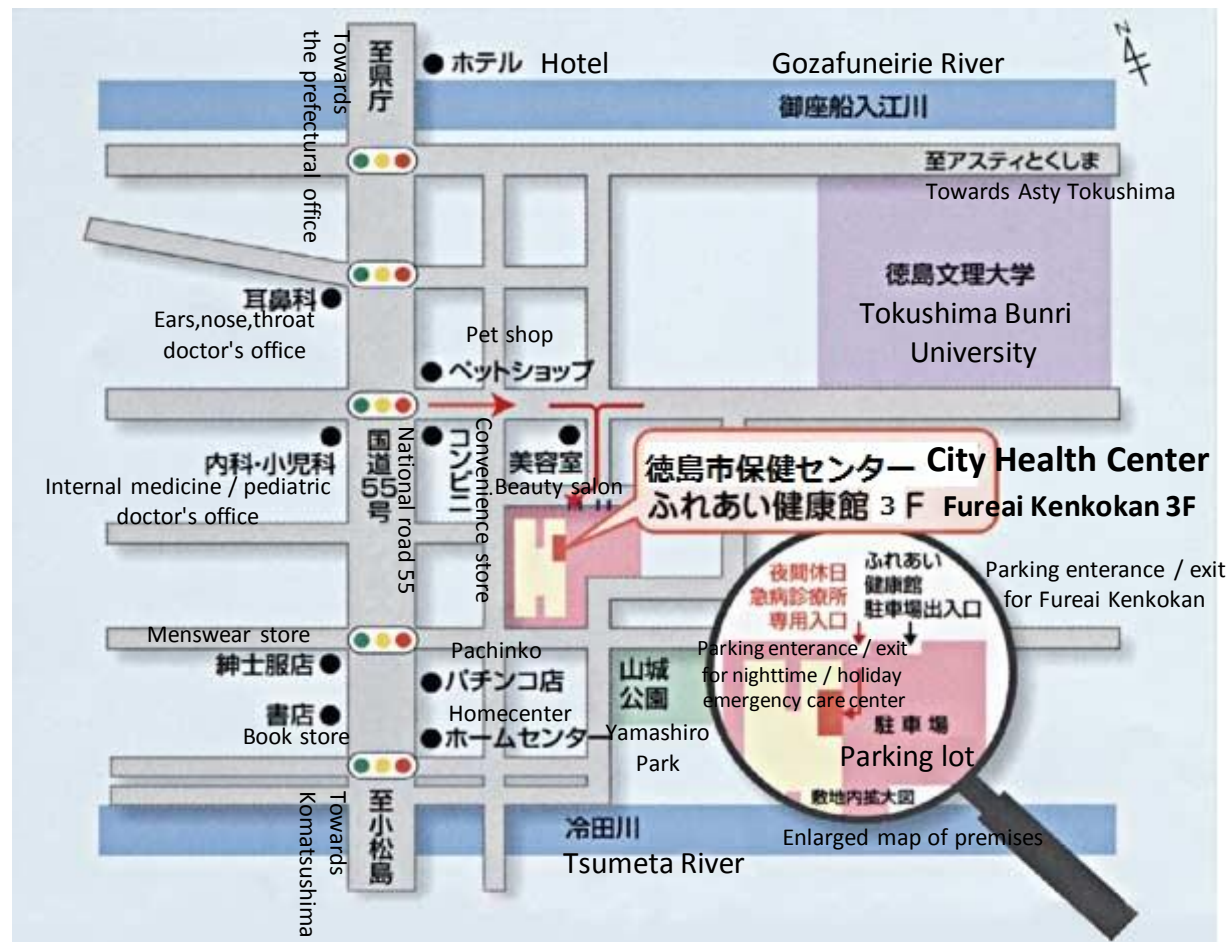
Division Guide

Division	Division specialization(業務内容)	Floor	Applicable (該当)	Done (済)
Public Housing				
Public Housing(住宅課)	Enter and exit of municipal housing, collection of rent and repair of houses etc.	4F		
Environment				
Environmental Policy(市民環境政策課)	Prevention and guidance of disposal of general waste, weight loss, recycling, illegal dumping of waste, dog registration, environmental health etc.	10F		
School				
School and Education(学校教育課)	Enrollment of municipal kindergartens, encouragement of kindergarten attendance, enrollment of school and school attendance at municipal elementary and junior high schools, etc.	11F		
City Health Center				
City Health Center(保健センター)	Health education, health examination, health counseling, nutrition counseling and exercise instruction useful for promoting health etc.	Map		

Check Sheet for Tokushima City Hall

What to bring		check
Seal (Inkan)	印鑑	
Individual Number (My Number) card	個人番号カード	
Residence Card	在留カード	
Passport	パスポート	
Driver's license	運転免許証	

City Health Center Map



memo

Tokushima City hall

- Contact 5, 2-chome, Saiwaichou TEL:088-621-5111
- Office hours From 8:30am to 5:00pm
- Closed on Saturdays, Sundays, national holidays, and during New Year's (Dec. 29-Jan. 3)

Tokushima City homepage <https://www.city.tokushima.tokushima.jp>